

Complaint Form

Name of Complainant Roe Fleenor

Address 7803 Lime Creek Rd

Resident  Yes or No

Date and Time of call or email 3/17/2014 3:20 pm

Call back phone number 512-351-3865

Email address to send follow up information twyst03@yahoo.com

Location of complaint Brandy Way 7803

Nature of Complaint "party house" many cars going down road - loud continuous party all hrs of night

How is effecting you I live close by - on my property people & cars - very loud - keeping him up all night to protect his property

only house on street ever year.

loud music

different groups

over 150 to 200 people

## Barbara Wilson

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**From:** T C <iamtkc@icloud.com>  
**Sent:** Saturday, July 26, 2014 7:38 AM  
**To:** city.admin@volentetexas.gov  
**Subject:** Jackson street

Hi Barbara,

I am writing to let you know we have the same concerns as the Attwood family about the loud parties on Jackson street. The safety of our family is the biggest concern. We no longer have a quiet street and don't feel safe. I hope we can resolve this before something happens.

Thank you in advance for your help.

Terry

Sent from my iPhone

## Barbara Wilson

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**From:** Julie Culin <julieculin@yahoo.com>  
**Sent:** Saturday, July 26, 2014 4:00 PM  
**To:** city.admin@volentetexas.gov  
**Subject:** Noise on Jackson St.

Hi - we live on Sherman St., and we have been very surprised and very disappointed from the noise and parties that are happening on Jackson St. (Mario's house, Attwood's old home). We thought it was the party boats until we drove over that way to see where the boat was on the lake and was shocked to see all the cars and people at Mario's house. We asked Linda Attwood about the situation and she informed us that his house is now a weekend rental. Is this even legal? We have young children who ride bikes and scoot around the neighborhood and having a bunch of parties driving the street, possibly drunk and all kinds of unknown people coming and going is a great concern. The noise level is unreal....if we can hear it loudly on Sherman, I can't imagine what the Jackson residents are enduring. I do hope the Village will look into this situation and shut down the unwanted rental and parties.

Thank You,  
Joe & Julie Culin  
512.589.0891

## Barbara Wilson

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**From:** Linda Attwood <LNixon7491@aol.com>  
**Sent:** Monday, July 28, 2014 8:28 AM  
**To:** Barbara Wilson  
**Subject:** Re: Mario Mendias vacation rental 7/25/14

Hi Barbara, Just to give you an update on what happened this weekend next door. Well, first, thank you for your time in listening to me every week about this. I had the Sheriff out here Saturday about 6 p.m. to put a stop to the loud music and 2 men(from the vacation rental) were on my property drinking. So, he notified them of the trespassing issues and noise. From then on the music was not nearly as loud. I also called Joe the person that they say is on site to monitor the groups of guests. Of course, he was not there. He does not stay there when the guests get there. I got the feeling he does not want to be a glorified babysitter, but you have to be when you are going to rent this size house. These people are not here to sit inside and read a book. Anyway, that is a summary. Thanks and have a great week.  
linda

On Jul 22, 2014, at 5:26 PM, Barbara Wilson <[city.admin@volentetexas.gov](mailto:city.admin@volentetexas.gov)> wrote:

Thank you Linda. I will print and take your pictures and comments to P and Z meeting. Have you had any luck with your neighbors emailing me? It would be great if you and any of your neighbors could attend the Meeting of P and Z on the 12th at 7 PM.

Barbara Wilson  
City Administrator  
Village of Volente  
16100 Wharf Cove  
Volente, Texas 78641  
512-250-2075

Please note our new email address: [city.admin@volentetexas.gov](mailto:city.admin@volentetexas.gov)  
Please note that any correspondence, such as e-mail or letters, sent to City staff or City officials may become a public record and made available for Public/media review.

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-----Original Message-----

From: Linda Attwood [<mailto:LNixon7491@aol.com>]  
Sent: Tuesday, July 22, 2014 4:19 PM  
To: Barbara Wilson  
Subject: Mario Mendias vacation rental 7/19/14 weekend.

Hi Barbara, Mario Mendias rented his place this weekend for yet another party. There were 17+ cars parked on the street Saturday afternoon and into the night. We saw people getting out of the cars with drinks in their hands. Do not know if they contained alcohol, I can only assume. At this event there was a singer with a microphone and a guitar on the back patio for a few hours with other entertainment as well. The lights on all the trees were on Friday, Saturday and Sunday. I do not feel the ordinance is firm enough for this particular vacation rental. I do not want to wait until 10 p.m. for the noise to quiet down. This type of activity is taking away from the enjoyment of our residence every hour of the day. There is also a picture of the trash put out yesterday that we have to look at until trash day on Thursday. This whole operation is not right for our community.

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Linda Attwood  
[LNixon7491@aol.com](mailto:LNixon7491@aol.com)

## Barbara Wilson

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**From:** Linda Attwood <lnixon7491@aol.com>  
**Sent:** Thursday, June 26, 2014 6:50 PM  
**To:** Barbara Wilson  
**Subject:** Re: Property Manager for 16513 Jackson and Promises

Barbara, thank you for your attention to this matter. We and the neighbors are very appreciative of everything you can do to get this under control. Last night, Wednesday, the guests partied all thru the night and morning. The music, lights, etc. were still going at 8 a.m. This morning. I have heard complaints from everyone in this cove and residents on Sherman. We should be able to control this without affecting the responsible residents that operate vacation rentals. Most of them stay away from renting to groups of young adults. Thank u again and please keep informed as to what might be proposed for an ordinance.

Sent from my iPhone

On Jun 26, 2014, at 2:52 PM, "Barbara Wilson" <[city.admin@volentetexas.gov](mailto:city.admin@volentetexas.gov)> wrote:

Linda

In the interim while City Council explores options on short term rentals. I emailed and left voice mails for the owner to contact me asap. They did today about 15 minutes ago. They are very sorry. They promise this will not happen again. They have an onsite property manager living in the garage apartment. His name is Joe Pesina. 512-221-0322. (cell phone) They have a limit of 12 guests. No outside activities after 10 PM. This particular party rented the garage apartment so the weekend in question he was not there to control the party. They stated they are not going to do that again. I explained to them that TCSO had told them to turn it down and that they did not. I told them that their neighbors were very upset and that this was possibly leading to an ordinance about short term rentals. I told them about the Dark Skies ordinance and that they had too much lighting. Again they promised that they would not let this happen again. Please feel free to call Joe if any problems or I now have this number call me at any of the numbers listed below and I will call and talk to him. So if you have any further problems please let me know. Again I am very sorry for what happened to you and your children.

Barbara Wilson  
City Administrator  
Village of Volente  
16100 Wharf Cove  
Volente, Texas 78641  
512-250-2075  
512-590-9448  
512-891-9157

Please note our new email address: [city.admin@volentetexas.gov](mailto:city.admin@volentetexas.gov)

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## Barbara Wilson

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**From:** Linda Attwood <LNixon7491@aol.com>  
**Sent:** Tuesday, July 22, 2014 4:19 PM  
**To:** Barbara Wilson  
**Subject:** Mario Mendias vacation rental 7/19/14 weekend.  
**Attachments:** 100\_2625.jpeg; Untitled attachment 00218.txt; 100\_2624.jpeg; 100\_2622.jpeg; Untitled attachment 00221.txt; IMG\_1298.jpeg; Untitled attachment 00224.txt; IMG\_1294.jpeg; Untitled attachment 00227.txt

Hi Barbara, Mario Mendias rented his place this weekend for yet another party. There were 17+ cars parked on the street Saturday afternoon and into the night. We saw people getting out of the cars with drinks in their hands. Do not know if they contained alcohol, I can only assume. At this event there was a singer with a microphone and a guitar on the back patio for a few hours with other entertainment as well. The lights on all the trees were on Friday, Saturday and Sunday. I do not feel the ordinance is firm enough for this particular vacation rental. I do not want to wait until 10 p.m. for the noise to quiet down. This type of activity is taking away from the enjoyment of our residence every hour of the day. There is also a picture of the trash put out yesterday that we have to look at until trash day on Thursday. This whole operation is not right for our community.